



Banner Elk Heating & Air

P.O.Box 2193 Banner Elk, NC 28604 / 828-898-5556
www.bannerelkheatandair.com

Service Agreement

In order to serve you and your HVAC system in the best possible manner, we are offering annual service checks specific for you and your systems needs. Please read the following and fill in all appropriate information.

SERVICE TO BE PERFORMED

Banner Elk Heating & Air will check and service the following components of your heating, cooling and air treatment equipment.

Furnace:

- Check Burners for rust and wear
- Check flame sensor and igniter
- Check filters
- Check start up procedures
- Check drain and pump
- Check temperature differential
- Check overall condition and cleanliness

Heat Pump /Air Conditioning:

- Check Refrigerant levels (Freon)
- Check coils cleanliness
- Check filters
- Check back up heat strips
- Check drain and pump
- Check temperature differential
- Check overall condition and cleanliness

Air Treatment Accessories: (ex- humidifiers, de-humidifiers)

Check filters and pads * Water feed lines (if water is on) * Drain lines * Bulbs

Terms and Conditions: Service will be scheduled during normal working hours in Sept-Nov. for heating appliances and April-June for cooling appliances. This service agreement is preventive in nature and does not guarantee or include any other service needs. Participating in the service agreement means, customer repair needs discovered during the service inspection will receive a 10% discount for labor, parts and materials. Repair needs any other time will also receive a 10% discount and have scheduling priority. **Cost:** Cost of the agreement will be \$80.00 for the first furnace, heat pump or A/C and \$35 each additional. For your convenience this agreement will remain in affect until termination in advance by customer or changes in the terms in advance by Banner Elk Heating & Air Inc. Invoices will be mailed after service is performed to mailing address below and payment is due when service is completed.

Name: _____ Contact phone #: _____

Address(Mailing) _____

Address(Service Location) _____

Frequency of Service: (It is recommended to check each appliance once a year. Example: Furnace/Heat pump checked once in the fall for heat, A/C / Heat pump checked once in spring for cooling.)

Please check our system/s: Once a year per appliance: _____ More frequently: _____

Home access instructions: _____

We Have a: Gas Furnace: ___ Heat Pump: ___ A/C: ___ Duel Fuel: ___ Electric Furnace: ___

Accepted by: _____ **Date:** _____